

## Welcome to the Guest Access Portal!

- The Guest Access Portal allows students to grant a guest, such as a parent or spouse, access to view their education records in Banner Self-Service.
- The Family Educational Rights and Privacy Act (FERPA), a federal law that ensures the privacy of student academic records, specifies that only directory information (as defined by the University) such as a student's name, major field of study, and enrollment status, can be released to other parties without the student's prior consent. Non-directory information such as a student's grades, a class schedule or billing statements cannot be provided to anyone without the student's permission. More information on FERPA and Charlotte's definition of directory information under FERPA can be found <u>here</u>.

## **Confirming Passphrase Over the Phone**

- Although guests who have been given access to their student's records can view this information through the Guest Access Portal, some guests may want to contact the university by telephone or in person to discuss matters pertaining to their student's academic records.
- A unique passphrase is used to identify guests to whom students have given access
  - A passphrase is a distinct verbal expression created by the student and shared with the guest.
  - Ask the guest, "What is your Passphrase?". The passphrase enables UNC Charlotte staff to confirm the guest's identity and to see which information the student has provided access to view or discuss.

## Ways to View the Passphrase

There are two ways to view the passphrase and access as provided to a parent/guest:

## Banner Admin Pages - GPAPRXY Form (For Staff Who Have Access to Banner Forms)

- **STEP 1** Log into <u>Banner Admin</u> pages. Search for **GPAPRXY**.
- **STEP 2** Enter the student's ID and click **Go**.

×	Proxy Access	Management Form GPAPRXY 9.3.26 (BANUPGR)	ADD	뤕 RELATED	🗱 TOOLS	ŧ
	ID:	877665544 ••••			Go	
		Normalita Niner				

• **STEP 3** - Confirm the guest's identity by viewing the Proxy Information section and that access hasn't stopped. Once the guest has confirmed the student's passphrase, you can discuss *only* the information items checked in the Authorization List.

× Proxy Access	Manageme	ent Form GPA	PRXY 9.3.26 (BANUPGR)		B B A * A			
ID: 877665544 Normalita Niner Start Over								
▼PROXY ACCESS MANAGEMENT 🗘 Settings 🗄 Insert 📮 Delete 📲 Copy 🏹 Filter								
Proxy Information								
Name	Miller, Jes	ssica		Em	ail jcharper@uncc.edu			
Relationship	Guest			Stop Da	te 09/12/2024			
Proxy Desc	Mom			PIN Expire Da	te			
Start Date:	09/13/202	23		Passphras	e: We love the Niners!			
PIN Disabled	С							
4					<b>&gt;</b>			
🔰 ┥ 1 of 2 🕨	M	1 v Per l	Page		Record 1 of 2			
Page Authorization List	Acces	s List Con	nmunication Log					
- AUTHORIZATIONS					🕸 Settings 📑 Insert 🗖 Delete 🍢 Copy 🏹 Filter			
Module		Auth Ind	Menu Text	F	Page URL			
Guest Access			Financial Aid - Dashboard	1	ssb/financialAid/dashboard/home			
Guest Access		$\checkmark$	Financial Aid - College Financing Plan	1	ssb/financialAid/dashboard/federalShoppingSheet			
Guest Access			Financial Aid - Award History	1	ssb/financialAid/dashboard/listAwardHistoryDetails			
Guest Access		$\checkmark$	Financial Aid - Award Offer	1	ssb/financialAid/dashboard/listAwardLetterDetails			
Guest Access		$\checkmark$	Financial Aid - Notifications	1	ssb/financialAid/dashboard/notifications			
Guest Access		$\checkmark$	Financial Aid - Resources	1	ssb/financialAid/dashboard/resources			
Guest Access		$\checkmark$	Financial Aid - Satisfactory Requirements	1	ssb/financialAid/dashboard/studentAcademicProgress			
Guest Access		$\checkmark$	Student Grades	1	ssb/studentGrades			
Guest Access		$\checkmark$	Student Profile	1	ssb/studentProfile			
Guest Access		$\checkmark$	Tax Notification 1098T	1	ssb/studentTaxNotification			
Guest Access			Unofficial Academic Transcript	1	ssb/academicTranscript			
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Banner Self-Service - Student Profile (For Faculty /Staff Who Do Not Have Access to Banner Forms)

- **STEP 1** Log in to <u>MyCharlotte</u> and select Faculty & Advisor Self Service
- **STEP 2** On the landing page, select **Student Search.** Enter the student information and select **View Profile**.

Advising   Advisee Search						
Advisee Search						
Change term, search for a student, or view your advisee listing						
Term						
Fall 2023						
View advisee listing, or search by  Student ID  Student Email  Student Name						
Student ID						
877665544						
Niner, Norma           View Profile         View My Advisee Listing						

• **STEP 3** - Select **Guest Access Authorizations**.



• **STEP 4** - Confirm the guest's identity by selecting the appropriate guest from the drop down menu and that access hasn't stopped. Once the guest has confirmed the

student's passphrase, you can discuss *only* the information items listed in the Authorization List.

Guest Access Authorizations
Student Name: Normalita Niner (877665544) Guest Selection: Jessica Miller 🗸
Start Date: September 13, 2023 End Date: September 12, 2024 Email Address: jcharper@uncc.edu Passphrase: We love the Niners
Authorization
Financial Aid - Award History
Financial Aid - Award Offer
Financial Aid - College Financing Plan
Financial Aid - Dashboard
Financial Aid - Notifications
Financial Aid - Resources
Financial Aid - Satisfactory Requirements
Student Grades
Student Profile
Tax Notification 1098T
Unofficial Academic Transcript